

Zahid Ahmed

SOFTWARE DEVELOPER · AI EVALUATION & DATA QUALITY

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PROFESSIONAL SUMMARY

Software developer and AI-data specialist with an MCA and 3+ years of dedicated Python development, backed by a long track record in software engineering, database administration, and quality assurance. Builds full-stack web applications and backend systems in Python, .NET, C#, and Java, and optimizes complex SQL and Oracle PL/SQL workloads. Now focused on large-language-model evaluation — auditing generated code and content for factual and technical correctness across English, Hindi, Tamil, and Marathi. Writes and open-sources practical developer tooling, and turns hard software and data problems into clear, hands-on technical writing.

TECHNICAL SKILLS

Languages	Python (3+ yrs), C#, .NET / .NET Core, Java, C, C++, SQL, PL/SQL
Web & Frameworks	ASP.NET Core, Entity Framework, MVC, HTML, CSS, JavaScript
Databases & Tools	Oracle (DBA & PL/SQL), SQL, MySQL, MariaDB, stored procedures, XAMPP, Git, MS Excel
AI & Data Quality	LLM output evaluation, factuality & STEM auditing, prompt evaluation, TTS quality (MOS), data annotation
Practices	OOP & system design, debugging, database optimization, technical writing

EXPERIENCE

AI Data Contributor & Evaluator — Appen

May 2025 – Jun 2026

- Performed high-level evaluation of LLM-generated content across multilingual datasets (English, Hindi, Tamil, Marathi).
- Ran Python-assisted factuality and quality checks on STEM-focused AI queries and educational content classification.
- Assessed AI audio dubbing and Text-to-Speech (TTS) output using Mean Opinion Score (MOS) scales for naturalness and prosody.

Software Developer — Emsys Solutions Pvt Ltd

2021 – 2023

- Designed, built, and maintained custom software for vehicle showrooms and dealerships, streamlining sales and operational workflows.
- Engineered scalable web applications and backend services with Python, .NET Core, C#, Entity Framework, MVC, and JavaScript.
- Authored and optimized complex SQL, MySQL, and MariaDB stored procedures for high-performance data access.
- Applied OOP principles to improve application architecture, scalability, and maintainability.

Freelance Translator & Transcriptionist — Freelance

May 2024 – Apr 2025

- Delivered verbatim transcription and technical/general translation across English, Hindi, Tamil, and Marathi.
- Performed systematic audio auditing to enforce transcription integrity and strict notation standards.

Quality Analyst — Datamatics Business Solutions Ltd

Jul 2018 – 2024

- Analyzed project requirements for accurate resource estimation and turnaround-time (TAT) planning.
- Maintained project logs and resource-utilization reports to optimize team efficiency.

Senior Research Associate — Datamatics Business Solutions Ltd

Apr 2016 – Jun 2018

- Led secondary-research initiatives and validated entity data using advanced web-search techniques.
- Coordinated workflow and task allocation to meet client deadlines consistently.

- Executed quality-control protocols on research datasets and delivered process training using MS Excel.

PROJECTS & OPEN SOURCE

llm-eval-harness

Python · standard library · pytest

A dependency-free harness for scoring LLM answers against a gold set, with per-question match rules (exact / contains / numeric), gold-file validation, actionable failure output, and a CI-friendly exit code. Open-sourced with tests and documentation.

aspnet-minimal-api

C# · ASP.NET Core · .NET 8 · xUnit

A compact task-tracker Web API in a single file — full CRUD with input validation and correct HTTP status codes — with in-memory integration tests (WebApplicationFactory) that exercise the real endpoints; 7/7 tests passing.

plsql-bulk-examples

Oracle PL/SQL

Runnable examples that convert a slow row-by-row load into fast batched processing with BULK COLLECT and FORALL, plus SAVE EXCEPTIONS error handling — an order-of-magnitude speedup demonstrated on a 200k-row table.

Smart Maintenance Portal

Java · Python · MySQL · HTML/CSS

Full-stack web portal for submitting municipal complaints and tracking resolution, with an admin dashboard that routes complaints to departments and monitors real-time status.

TECHNICAL WRITING

- Author of published technical tutorials and analysis on dev.to covering LLM evaluation in Python, Oracle PL/SQL performance tuning, and multilingual model evaluation.

EDUCATION & CERTIFICATIONS

Master of Computer Applications (MCA)

Savitribai Phule Pune University · 2009–2012

B.Sc. in Information Technology

Akbar Peerbhoy College · 2005 · 70%

Oracle DBA & PL/SQL Certification

Karrox Technology · 2007

HSC (Science)

The Malegaon High School & Jr. College · 2002 · 72%

LANGUAGES

English, Hindi, Tamil, Marathi — professional fluency (native/near-native).